

A development programme for bands 1-4 working within BSO

Communication Fundamentals

Will help you to understand the impact of your own communication style as well as providing you with techniques to communicate effectively and manage challenging situations

Time Management

Will help you discover the importance of having efficient systems in place as well as sharing time and workload management tips

Coaching Skills to Improve Performance

Will help you to improve and manage performance, solve workplace issues and work effectively as a team



Quality Improvement

Will explore tools and methodologies used to add value to systems and processes within your area of work

Presentation Skills

Will give you an overview of the skills required to structure a presentation, deliver effectively and engage your audience

Interested in a place?

Seek line manager approval and book online at www.leadership.hscni.net
Places will be allocated on a first come first served basis

For further information email Rebekah.mcgrath@leadership.hscni.net

Building Potential